

From: Licensing Resource (SBC)
To: Mohammad Bauluck
Subject: FW: Contact from the Website
Date: 06 November 2017 09:09:14

From: Customer Service Centre Emails (SBC)
Sent: 05 November 2017 20:55
To: Licensing Resource (SBC)
Subject: Contact from the Website

Contact from Website - Licensing Team

Case number: 12975185

Name: Mr Michael Roberts

Email address: [REDACTED]
Phone number: 01795 [REDACTED]

Organisation Name:

If they live in the Swale area they selected the following address:
Abbey Road Faversham Me13 7BI

If they live outside the Swale area they entered the following address:

Licence type:

Customer submitted this query:

There is an application for a new music licence for a premises at Standard Quay. There does not appear to be sufficient time to register an objection by posted letter to this application. The residents of the north end of Abbey Street and of Abbey Road already suffer loud noise emitting from the Anchor pub when it has live bands playing. I have objection to music as long as electronic amplification is not used; acoustic instruments are just fine and make a beautiful sound. Additionally, any venue sited at Standard Quay which will attract large numbers of customers will add to the intolerable levels of traffic, especially at weekends, along Abbey Street, which to all intents and purposes, is a single track road with just two passing places along its entire length. The mayhem of drivers trying to pass each other between parked cars has to be witnessed to be believed. I and my wife therefore wish to object to the requested music licence for The Corn Exchange, Standard Quay, Faversham, ME13 7BX.

From: [Licensing Resource \(SBC\)](#)
To: [Mohammad Baufuck](#)
Subject: FW: Application for new premises at Standard Quay, Faversham: the Corn Exchange
Date: 06 November 2017 11:47:17

From: GRISELDA MUSSETT [mailto:]
Sent: 06 November 2017 10:28
To: Licensing Resource (SBC)
Subject: Application for new premises at Standard Quay, Faversham: the Corn Exchange

Dear Sirs

We wish to object to the terms of the application for new premises at Standard Quay, Faversham, namely the Corn Exchange.

1. We anticipate a large increase in traffic to and from the premises, especially if music and entertainment are laid on.
2. Other licensed premises in the area (the Anchor and the Phoenix) have caused local residents noise nuisance, not only when observing the time restrictions but spreading outside the named hours, and this is especially so on hot evenings - it might be good for business but are local residents not also entitled to peace and tranquillity at home? The local landscape is of lowish terraced buildings with garden space, and we have learned to our cost that noise is channelled a huge distance, especially when amplified. This is intrusive and deleterious to health and wellbeing. We point out that until this change of use, the building on the quay was effectively silent after normal working hours. Adding music depletes the value and worth of our properties, because one person's 'gig' is another person's nightmare.
3. There will be car doors opening and closing (which would mostly affect residents on the other side of the Creek), engines, social noise, maybe arguments, at closing time... So an 11pm finish is likely to cause disturbance to many people. Even if this noise is at a low level and trouble very infrequent, it will have become a chronic problem.
4. Traffic implications must be considered as part of this license. There is a clear risk to public safety in that vehicular and pedestrian access to the premises is via historic Abbey Street, which is in part very narrow (alternating one way traffic flows managed by drivers facing each other 100+ yards apart, with cars parked on either side). Because the pavements at that part of the street are also very narrow, local people habitually walk in the carriageway after working hours. It is in effect a pedestrian area after dark. Drivers leaving the applicants' premises in the evening and unfamiliar with the road would almost certainly increase the danger for walkers and drivers alike, and even to parked cars, especially as at present the speed limit is still 30mph. We are asking for a lower limit - 5 or 10mph would be suitable at this part of the street, as it is effectively 'shared space'. We understand speed

limits are not part of your remit, but the problems overflow any one category.

5. In the event of a fire (not unheard of at a restaurant), or tidal flood (a familiar event on the quay), emergency vehicles need access to the area and increased traffic to and from the restaurant adds to the difficulty and risk in these instances because of the very narrow access and the tight turn at the Anchor pub.

6. Until a few years ago, this was a working barge yard with warehousing, engineering and the like. It is now a retail and cafe area, drawing more and more people down Abbey Street. This application if granted extends the time during which people will want to come along - effectively all day and now all evening. We already experience traffic jams, arguments, noise and difficulty caused by drivers trying to access the Queen Elizabeth Grammar School further south along Abbey Street, twice every day during term-time and during the many evenings when functions are arranged at the school. Attracting even more visitors to the quay means adding to the considerable dangers and difficulties at the entrance to Abbey Street by Quay Lane.

7. Lastly, although this is a rare event, we point out that the Quay is (was) a working dockside with a steep tidal depth to the water - twice a day, day and night. We have frequent flooding, not always very deep but it is not unusual for the quay itself to be covered. At those times it can be literally impossible to see exactly where the quay ends and the deep water begins. That quay is now marked out as the car park for the restaurant, so people wanting to get to their cars if the tide laps over the edge will be at some risk. Giving drink to people unfamiliar with these real dangers is adding to the risk. There is a low sill marking the edge, and some posts, but the sill can be covered by the tide and you can't fence a quayside if vessels are coming alongside. This may be a small risk, but nonetheless it does create a risk to public safety, especially children.

yours

Andrew and Griselda Mussett
■ Abbey Street
Faversham ME13 7BH

(Resident for 30 years at this address)

From: [Licensing Resource \(SBC\)](#)
To: [Mohammad Bauluck](#)
Subject: FW: Faversham Standard Quay Restaurant - music licence application
Date: 06 November 2017 12:13:37

From: Nigel Morgan [mailto:]
Sent: 06 November 2017 11:17
To: Licensing Resource (SBC)
Subject: Faversham Standard Quay Restaurant - music licence application

re: Faversham Standard Quay Restaurant - music licence application

Dear Licensing Department.

As a resident in Abbey Street, I am concerned that the increased traffic and pedestrians (generated by allowing music events at the Standard Quay restaurant) likely to be late a night and under the influence of alcohol, will cause a PUBLIC NUISANCE in Abbey Street and is likely to lead to increased CRIME and DISORDER.

The historic environment of Abbey Street should be protected by the council as much as possible. Over the last few years it has been significantly eroded by increased traffic accessing the various new developments beyond the north end of the street. Many drivers seem to pay little attention to driving at the legal speed limit along the street. Minor vandalism at night has increased too. If this application is granted it is very likely the quality of life for Abbey Street residents will be eroded further.

I urge you to reject this application to support the rights of the many who live here over the few that wish to profit from the music license.

Yours faithfully,

Dr. Nigel Morgan

■ Abbey Street

Faversham ME13 7BH

From: [Licensing Resource \(SBC\)](#)
To: [Mohammad Bauluck](#)
Subject: FW: New Premises Licence ME13 7BX
Date: 06 November 2017 14:29:55

From: Dr Tony Flower [mailto:]
Sent: 06 November 2017 14:25
To: Licensing Resource (SBC)
Cc:
Subject: New Premises Licence ME13 7BX

Dear Sir/Madam,

New Premises Licence
The Corn Exchange, Standard Quay ME13 7BX

On the grounds of Public Safety and Public Nuisance, I would ask the Licensing Panel to consider the effects which this proposal may have on the traffic in Abbey Street, this being the only approach to the new development. Abbey Street has become increasingly busy in recent years, to the likely detriment of its many listed buildings; to people's safety and to residents' parked cars. My own car has been damaged twice by anonymous passing vehicles, and crossing the road on foot can be hazardous when vehicles exceed the speed limit, which is an extremely common event. A new licensed premises on the Quay is bound to increase the present flow of traffic – as is anticipated by the applicants themselves, having laid out extensive car-parking spaces. More particularly, the late opening hours are bound to increase evening traffic in an otherwise quiet residential area. It is also a Conservation Area, which increased traffic at antisocial hours will not conserve. I would therefore ask the Panel to consider this application in conjunction with measures which could be taken to reduce the likely decrease in public safety and increase in public nuisance, by, for example, insisting on the applicants putting up notices to remind patrons that this is a residential area, and, more particularly, designating Abbey Street as a 20mph zone, with appropriate signage, preferably before issuing a licence to the applicants. Finally, I understand that the KCC Noise Team, to whom residents could complain about undue noise from developments like these, does not operate on Sundays. This service ought to operate seven days a week if the premises it monitors operate seven days a week, and I hope you could make representations to that effect.

Yours sincerely,
Dr Tony Flower
Abbey Street
ME13 7BH

From: [Licensing Resource \(SBC\)](#)
To: [Mohammad Bauluck](#)
Subject: FW: Application for a New Premises Licence, The Corn Exchange, Standard Quay, Faversham ME13 7BX
Date: 06 November 2017 15:30:10

From: Elisabeth Curry [mailto:]
Sent: 06 November 2017 15:10
To: Licensing Resource (SBC)
Subject: Application for a New Premises Licence, The Corn Exchange, Standard Quay, Faversham ME13 7BX

I wish to object to the application for a new premises licence at The Corn Exchange, Standard Quay, Faversham ME13 7BX

If granted, it would lead to a substantial increase in traffic up and down Abbey Street, which is a narrow road and already frequently congested with vehicles.

Local residents have complained about noise nuisance emanating from a number of existing licensed businesses at, and near, Standard Quay and in Abbey Street. This application would be likely to substantially increase such nuisance, especially as it is for a licence to allow operations all day and evening seven days a week.

Noise would be from pedestrians, increased traffic from patrons and from large service vehicles to the business, cars being parked and doors opened and closed. This noise pollution, and the increase in fumes, would affect people living on the other side of the Creek as well as those of us in Abbey Street.

Until relatively recently Standard Quay was a working barge yard and this building was silent after usual working hours.

The building is in an area subject to flooding from the tidal Creek. Businesses at Standard Quay were flooded out several years ago. It is not unusual to see Standard Quay under water - this is where patrons would be parking and walking. "The Corn Exchange" is very close to the edge of the Quay.

My other main concern is public road safety.

Abbey Street is considered to be one of the finest medieval roads in the country and attracts many visitors. It is also the access to Queen Elizabeth's Grammar School. Consequently traffic has already increased to the point where there can be traffic jams with associated noise and fumes as well as potential danger to pedestrians (visitors, local residents and school children) trying to cross the road. Cyclists, including school children, are also affected.

If there was to be an emergency at Standard Quay requiring fire/ambulance/police vehicles it could well be that they would encounter difficulties accessing Standard Quay, not only because of the frequent congestion in Abbey Street but also because of the very narrow access from the bottom of Abbey Street to Standard Quay. This access is also particularly dangerous for pedestrians because of the narrowing road and the poor sight lines. There is no pedestrian footpath (and no room for one) and it is particularly hazardous for small children, parents with buggies, disabled people and the elderly.

I have lived in Abbey Street for well over 30 years.

Mrs Elisabeth Curry, [redacted] Abbey Street, Faversham ME13 7BE

From: [Licensing Resource \(SBC\)](#)
To: [Mohammad Bauluck](#)
Subject: FW: Licence application for the old corn exchange standard quay.
Date: 07 November 2017 09:11:23

From: michael bales [REDACTED]
Sent: 06 November 2017 16:50
To: Licensing Resource (SBC)
Subject: Licence application for the old corn exchange standard quay.

Dear/ Sir/Madam

I wish to object to the granting of a licence for this establishment on the following grounds.

My wife and I live on the other side of Faversham creek and we already have enough nuisance noise from existing drinking establishments situated on and around standard quay. Unfortunately, sound is amplified as it travels across the creek.

Our balcony overlooks the creek and Standard Quay and this is where we, and the other residents in our small estate of 21 houses, spend a large amount of our leisure time. We are, in the main, elderly retired people. The loud noises we are currently subjected to has become unacceptable on many occasions each year. We have to tolerate public urinating and defecating, drunken rowdy behaviour, deafening music and the idea of very late night slamming of car doors etc. Fills us with dismay.

When we moved here in 2003 Standard Quay was a vibrant working boatyard and apart from marine type noises was very quiet. Since Mr White purchased the quay and all the listed properties thereon it has become progressively noisier and with establishments such as Binella, loud noise can now carries on until midnight. To have to tolerate what will become a daily source of noise that will probably carry on until midnight or later is just one step too far.

I therefore request that you refuse this application.

Yours sincerely

Michael Bales

■ Waterside Close
Faversham
ME137AU

Sent from my iPad

From: [Licensing Resource \(SBC\)](#)
To: [Mohammad Bauluck](#)
Subject: FW: Objection to an application for a new premises licence
Date: 07 November 2017 09:11:43

From: Jill [REDACTED]
Sent: 06 November 2017 17:06
To: Licensing Resource (SBC)
Subject: Objection to an application for a new premises licence

Dear Sir, dear Madam,

Re: The licensing application for the Corn Exchange, Standard Quay, Faversham, ME13 7BX

I object to the following parts of this application for these reasons:

1. The proposed playing of music until 23.00 on the grounds of public nuisance to nearby residents at such a late hour.
2. Opening hours until 23.00 every day, also on the grounds of causing a public nuisance to nearby residents and possible ensuing disorder.

Lastly, I object because of both the possible increased risk to public safety and the causing of a possible public nuisance because of the increased amount of traffic coming to Standard Quay via Abbey Street and on the Quay itself. There is only one way in and out from the town and this is already crowded at various times of the week. In the event of an emergency vehicle needing access, the chance of this happening quickly will be greatly reduced. The increased allocation of parking spaces recently marked on the Quay would suggest a large number of vehicles are expected. This could lead to some chaos at times as people try to get in and out, and as pedestrians play a big part in the life of the Quay, there would be increased risks to their safety with more traffic about.

Thank you for your kind consideration,

Jill de Warrenne
■ Chambers Wharf Lane,
Faversham
ME13 7BW

From: [Licensing Resource \(SBC\)](#)
To: [Mohammad Bauluck](#)
Subject: FW: The Corn Exchange, Standard Quay, Faversham, ME13 7BX
Date: 07 November 2017 09:12:05

From: Patricia Blake [mailto:]
Sent: 06 November 2017 17:23
To: Licensing Resource (SBC)
Subject: The Corn Exchange, Standard Quay, Faversham, ME13 7BX

I wish to object to the Application for New Premises Licence for The Corn Exchange. This is on the grounds of Public Safety (Increased traffic on Standard Quay and along Abbey Street) and Public Nuisance (live and recorded music closely adjacent to that already happening at The Anchor which is already very audible to neighbours).

Pat Blake

4 The Maltings

Faversham

ME13 7DU

From: [Licensing Resource \(SBC\)](#)
To: [Mohammad Bauluck](#)
Subject: FW: The Corn Exchange, Standard Quay, Faversham ME13 7BX
Date: 07 November 2017 09:12:28

From: Pollock [mailto: [REDACTED]]
Sent: 06 November 2017 19:36
To: Licensing Resource (SBC)
Subject: The Corn Exchange, Standard Quay, Faversham ME13 7BX

Dear Sir/ Madam/ Ms

I wish to object to the application by Mrs Nicola White and Mr Joshua White for a license for live and recorded music between 10AM and 11PM, 7 days a week at the premises referenced above.

Although the notice suggests that the music will be played indoors, there is no indication that the volume will be controlled to an acceptable degree. And previous experience of music played at Standard Quay suggests that this may well be external as well as internal and inadequately attenuated.

The aspect of Standard Quay across the Creek means that sound is often more obtrusive on the other side of the Creek than it is to adjacent properties.

Please would you acknowledge receipt of this note.

Regards

David Pollock

David Pollock
[REDACTED] Faversham Reach, Faversham ME13 7LA
01795 [REDACTED]
[REDACTED]

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